Pharmacy Post-graduate Training Programs

At CVS Health®, we recognize that our success as a leading health care provider and our impact on the community depends on our diversified team. Our organization seeks the best and brightest to help improve the lives of those we serve. Our structured Residency and Fellowship Programs are designed to develop your professional and clinical skills while cultivating future leaders for our organization. CVS Health is dedicated to supporting and educating you to ensure success in our many practice settings.

We seek only the best residents and fellows to join our team and advance the quest to deliver outstanding health care every day.

For more information visit jobs.CVSHealth.com
Pharmacy Residency Programs

Accredited Programs

PGY-1 Managed Care Residency: Texas & Pennsylvania

These programs have been developed to provide pharmacists with a holistic view of the pharmacy, including clinically-based experiences within the managed care environment.

Upon completion of this residency, pharmacists will:

• Be competent and confident practitioners in a dynamic pharmacy benefits management (PBM) environment
• Understand the role of a pharmacist and individual departments within PBM
• Gain a clinical and administrative perspective in the management of pharmacy benefit plans for a wide variety of clients

PGY-1 Pharmacy Practice Residency

Coram® is a national provider of specialty home infusion and specialty pharmacy distribution with more than 85 branch locations across the country. Coram’s nurses, pharmacists, dietitians, and other clinical staff are known in the industry for providing an exceptional level of care to thousands of home and infusion suite IV patients every day, including those with complex therapy needs.

What to expect from the residency program:

• Opportunities to attend and present at regional and national professional meetings
• Residency pharmacy projects that are both site-specific and nationally focused
• Preceptorship from leading experts in specialty home infusion and pharmacy practice
• Learning experiences that focus on multidisciplinary care coordination approach for patient assessment, care planning, monitoring, education and medication reconciliation

PGY-1 Community Pharmacy Residency: Alabama

This program is designed to cultivate future CVS Health® leaders through in-depth exposure to clinical practice, patient-centered care, innovation and organizational leadership. Partnered with Samford University McWhorter School of Pharmacy, this 12-month intensive program is designed for the resident to learn the different facets of community pharmacy practice through experiences in patient care, dispensing, practice management, teaching, research and public health.

Specific residency objectives include:

• Providing the pharmacy resident with exposure and a deep understanding of the company’s distinct business model
• Offering accelerated opportunities to practice as part of an interdisciplinary team
• Sharpening clinical knowledge base and critical thinking skills
• Helping the pharmacy resident gain management skills and leadership competencies
• Providing the opportunity to learn about the many and varied career paths available within CVS Health

PGY-1 Community Pharmacy Residency — Long-Term Care: Ohio

The Long-Term Care Pharmacy Residency will expose pharmacists to clinical practice, patient-centered care, innovation and organizational leadership. Partnered with University of Toledo College of Pharmacy and Pharmaceutical Sciences, this 12-month intensive program is designed for the resident to learn the different facets of long-term care through experiences in patient care, dispensing, practice management, teaching, research and public health.

PGY-1 Managed Care Residency, Specialty Innovation: Rhode Island

The CVS Health Specialty Innovation Residency program provides an exciting opportunity to work with a premier specialty pharmacy provider, while increasing knowledge of specialty pharmacy practices. The resident will interact with a multitude of internal areas, including clinical development, performance management and training, pharmacy operations, analytics and outcomes, marketing and sales, and strategy development.

Non-Accredited Programs

Specialty Pharmacy Residency

The CVS Health Specialty Pharmacy Residency program provides a unique opportunity to work with a premier specialty pharmacy provider, while increasing their knowledge of specialty pharmacy practices.

The resident will gain:

• Preceptorship from leading experts in specialty home infusion and pharmacy practice
• Learning experiences that focus on multidisciplinary care coordination approach for patient assessment, care planning, monitoring, education and medication reconciliation
• Clinical competency in all therapies administered in the home setting including antibiotics, cardiac support, pain management and specialty medications
• Opportunities to work directly with pharmacy students in the academic setting and obtain a teaching certificate (site-specific)
• Intense professional development

Pharmacy Fellowship Programs

Clinical Quality Evolution Fellowship

The Clinical Quality Evolution Fellowship program provides opportunities for pharmacist practitioners to identify risks and challenges in the community setting, as well as develop evidence-based solutions on a national level.

As a result, the fellow will:

• Gain a deep understanding of medication-use safety
• Be involved in clinical decision support, drug information, controlled substance dispensing and prescribing, and investigating quality-related events
• Master the skills required to lead multidisciplinary teams and function as an effective leader
• Identify and implement needed improvements in the present system and assess the change achieved
• Be highly skilled in evaluating systems and workflows for quality and safety gaps

CVS Health is an equal opportunity/affirmative action employer. Female/Minority/Disability/Protected Veteran — committed to diversity in the workplace.

Contact:

PGY-1 Managed Care Residency: Texas
Melissa Jay, PharmD
469-524-5832
Melissa.Jay@CVSHealth.com

PGY-1 Managed Care Residency: Pennsylvania
Jennifer Hasley, PharmD
412-967-2377
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PGY-1 Practice Residency – Coram Healthcare
Tiffany Fancher, PharmD
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PGY-1 Community Pharmacy Residency: Alabama
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PGY-1 Community Pharmacy Residency – Long-Term Care: Ohio
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PGY-1 Managed Care Residency, Specialty Innovation: Rhode Island
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PGY-1 Community-Based Pharmacy Residency
Eileen Levesque, PharmD
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Clinical Quality Evolution Fellowship
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CVSHealth
Residency & Fellowship Programs

PGY-1 Managed Care Residency, Specialty Innovation

Selection Process

PLEASE SUBMIT THE FOLLOWING MATERIALS THROUGH PHORCAS BY FRIDAY, JANUARY 4, 2019

- Basic demographics
- Curriculum vitae
- Three letters of recommendation – two from health professionals related to pharmacy curriculum (instructors) or the reference writer can use the standard form in PhORCAS
- Written statement summarizing why you are pursuing this residency at CVS Health® and detailing your career objectives
- Official transcripts from each college attended
- Extracurricular information
- Professional writing sample

UPON RECEIPT OF MATERIALS, YOU MAY EXPECT

- A telephone interview with members of the residency committee (mid-January)
- A web-based panel interview where you may be requested to present a 15-minute PowerPoint on a managed care-related topic of your choice

REQUIRED RESIDENCY ACTIVITIES

- Complete and present a managed care residency project suitable for publication
- Present a residency project at a national pharmacy meeting
- Successfully complete projects within rotation areas
- Participate in periodic journal clubs and presentations
- Participate in training programs to enhance technical, professional and personal skills

For additional information, please contact:

Christine Sawicki, RPh MBA LSSMBB
Specialty Innovation Residency Program Director
401-305-8114
Christine.Sawicki@CVSHealth.com

Daisy Amann, PharmD
Specialty Innovation Residency Program Coordinator
847-559-5461
Harbir.Amann@CVSHealth.com

CVS specialty
PGY-1 Managed Care Residency, Specialty Innovation
Lincoln, RI Positions: 2
Program Objectives

The CVS Health Specialty Pharmacy Residency Program provides a unique opportunity to work with a premier specialty pharmacy provider, while increasing knowledge of specialty pharmacy practices. The resident will interact with a multitude of internal areas, including clinical development, performance management and training, pharmacy operations, analytics and outcomes, marketing and sales and strategy development.

AT THE CONCLUSION, THE RESIDENT WILL BE ABLE TO

- Understand specialty pharmacy's role in managing the needs of patients with complex, rare or genetic disorders that require treatment with specialty medications
- Develop, implement and manage specialty clinical programs that optimize clinical outcomes
- Create effective utilization management programs
- Identify, develop and implement pharmacy process improvement and training programs
- Analyze market research to monitor and assess market trends that impact the specialty pharmacy business, including but not limited to, new drugs or drug technology, disease state management, pharmacy, nursing, managed care, patient care and clinical services
- Proactively analyze data to identify opportunities for additional pharmacy management services
- Design outcomes analyses that demonstrate the value of specialty pharmacy
- Understand the impact of the pharmaceutical pipeline on operations, program development and client spend and trend
- Interact directly with clients, consultants and internal sources and make recommendations that help manage and improve clients' health care costs
- Understand specialty pharmacy operations, including pharmacy care management and dispensing processes

CANDIDATE REQUIREMENTS

- Focused interest in managed care and specialty pharmacy
- Creative and innovative mindset
- Excellent communication and presentation skills
- Knowledge of Microsoft Office Suite®
- Strong analytical skills; ability to evaluate large data sets
- PharmD candidate from a U.S. accredited program
- Massachusetts and Rhode Island licensure (or eligible)
- Desire to learn and commit to a one-year structured training program
- Travel for client meetings, training programs, and professional meetings and conferences

PROGRAM COMPENSATION

- Competitive salary
- Comprehensive medical plan
- Life insurance
- Two weeks paid vacation
- Holidays
- No weekends (excluding national meetings)
- Flexible spending account program for health and dependent care expenses

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RESIDENCY DURATION
July 1, 2019 – June 26, 2020

RESIDENCY SITE
Lincoln, Rhode Island

ROTATIONS THROUGH CSV HEALTH INCLUDE

- Specialty Pharmacy Operations
- Clinical Program Development
- Pharmaceutical Contracting and Trade Relations
- Professional Practice and Clinical Training
- Marketing and Communications
- Specialty Product Safety
- Specialty Innovation
- Clinical Sales Support
- Analytics and Outcomes
- Pharmacy and Therapeutics
Residency & Fellowship Programs

PGY-1 Managed Care Residency Program
Pittsburgh, PA

Selection Process

PLEASE SUBMIT THE FOLLOWING MATERIALS THROUGH PHORCAS BY FRIDAY, JANUARY 4, 2019

- Basic demographics
- Curriculum vitae
- Three letters of recommendation – two from health professionals related to pharmacy curriculum (instructors) or the reference writer can use the standard form in PhORCAS
- Written statement summarizing why you are pursuing this residency at CVS Health® and detailing your career objectives
- Official transcripts from each college attended
- Extracurricular information
- Professional writing sample

UPON RECEIPT OF MATERIALS, YOU MAY EXPECT

- A telephone interview with members of the Residency Committee (mid-January)
- An on-site interview where you will be required to present a 30-minute PowerPoint on a managed care-related topic of your choice

REQUIRED RESIDENCY ACTIVITIES

- Complete and present a managed care residency project suitable for publication
- Attend and participate in professional organization and client meetings
- Successfully complete projects within rotation areas
- Participate in periodic journal clubs and presentations
- Participate in training programs to enhance technical, professional and personal skills

For additional information, please contact:

Jennifer Heasley, PharmD
Residency Program Director
412-967-2377
Jennifer.Heasley@CVSHealth.com
Program Objectives

The program is designed to provide pharmacists with a well-rounded, clinically-based experience within the managed care environment. Pharmacists completing the residency will be competent practitioners in the pharmacy benefits management (PBM) setting and will have an understanding of the individual departments that comprise a PBM organization. The program promotes professional development, management, and leadership skills and allows for the unique opportunity to practice in various areas of a dynamic PBM environment. The resident will gain experiences in the clinical, administrative and ethical practice of pharmacy supporting drug benefit management.

The Postgraduate Year One (PGY-1) Managed Care Pharmacy Residency Program is in cooperation with the University of Pittsburgh School of Pharmacy and is accredited by ASHP in partnership with AMCR.

AT THE CONCLUSION, THE RESIDENT WILL BE ABLE TO

• Analyze claims data for solving problems related to cost and utilization
• Describe the structure and function of the formulary management process in the managed care setting
• Develop effective utilization management programs (e.g. prior authorization, step therapy, quantity management and formulary exception processes)
• Collaborate with physicians to ensure appropriate, evidence-based drug selection
• Design and implement clinical programs to enhance the efficacy of patient care
• Provide medication and practice-related information, education and/or training
• Collaborate with plan sponsors to design effective benefit structures to service a specific population’s needs
• Exercise leadership, practice management and project management skills
• Analyze medical and pharmacy literature to effectively solve clinical problems
• Perform direct and indirect patient care activities
• Describe the operations and function of specialty pharmacy and mail service pharmacy

PROGRAM REQUIREMENTS

• PharmD candidate from a U.S. accredited program
• Currently licensed or eligible for pharmacy licensure in appropriate state
• Strong background or interest in managed care pharmacy – preferably in a PBM or health plan setting through summer internships or pharmacy experiential rotations
• Strong communication and presentation skills
• Experience with data mining tools such as Microsoft Excel and Access preferred
• Proficiency in Microsoft Word and PowerPoint
• Professionalism and maturity
• Desire to learn and commit to a one-year structured training program
• Travel requirements include: client meetings, training programs, miscellaneous rotational responsibilities, and professional meetings and conferences

RESIDENCY DURATION

July 1, 2019 – June 30, 2020

RESIDENCY SITE

Pittsburgh, PA

PROGRAM ROTATIONS

• Analytic Consulting Services
• Clinical Account Management
• Client Benefits Clinical
• Clinical Program Development
• Clinical Program Operations
• Drug Information and Clinical Knowledge Management
• Electives (Government Affairs, Product Management, Advanced Medical Affairs, Advanced Account Management and others)
• Formulary Management
• Health Plan
• Mail Service Pharmacy
• Medicare Part D
• Medication Therapy Counseling
• Professional Leadership Development
• Quality and Accreditation (URAC & NCQA)
• Research
• Specialty Pharmacy
• Utilization Management Development

PROGRAM COMPENSATION

• Competitive stipend
• Comprehensive medical plan
• Life insurance
• Two weeks paid vacation
• Flexible spending account program for health and dependent care expenses
• CVS Health® employee stock purchase program
• Holidays
• Travel expense budget for national meetings, memberships and required travel

This residency site agrees that no person at this site will solicit, accept or use any ranking-related information from any residency applicant.

CVS Health is an equal opportunity/affirmative action employer. Female/Minority/Disability/Protected Veteran – committed to diversity in the workplace.
PGY-1 Managed Care Residency Program
Irving, TX

Selection Process

PLEASE SUBMIT THE FOLLOWING MATERIALS THROUGH PHORCAS BY FRIDAY, JANUARY 4, 2019

- Basic demographics
- Curriculum vitae
- Three letters of recommendation – two from health professionals related to pharmacy curriculum (instructors) or the reference writer can use the standard form in PhORCAS
- Written statement summarizing why you are pursuing this residency at CVS Health® and detailing your career objectives
- Official transcripts from each college attended
- Extracurricular information
- Professional writing sample

UPON RECEIPT OF MATERIALS, YOU MAY EXPECT

- A telephone interview with members of the Residency Committee (mid-January)
- An on-site interview where you will be required to present a 30-minute PowerPoint on a managed care-related topic of your choice

REQUIRED RESIDENCY ACTIVITIES

- Complete and present a managed care residency project suitable for publication
- Present a residency project at a national pharmacy meeting
- Successfully complete projects within rotation areas
- Participate in periodic journal clubs and presentations
- Participate in training programs to enhance technical, professional and personal skills

For additional information, please contact:

Melissa Jay, PharmD
469-524-5832
Melissa.Jay@CVSHealth.com
Program Objectives
The PGY-1 Managed Care Residency program is designed to provide pharmacists with a unique perspective of managed care. Pharmacists completing this residency will be competent and confident practitioners in a dynamic PBM environment. They will be accountable for understanding the role of a pharmacist in PBM and the individual departments that operate within PBM. Finally, residents will demonstrate professional maturity by following a personal philosophy of practice, monitoring their own performance and exhibiting commitment to the profession.

AT THE RESIDENCY CONCLUSION, RESIDENTS WILL BE ABLE TO
- Describe the structure and function of the formulary management process in the managed care setting
- Describe how medication usage can be evaluated and influenced on a macro level involving large outpatient populations
- Perform outcomes analysis and pharmacoeconomic studies
- Develop effective clinical prior authorization programs
- Develop strategies used to drive formulary utilization
- Understand claims processing systems and benefit design in order to launch clinical activities
- Analyze and develop prescription benefit designs customized to client needs
- Analyze claims data for solving problems related to cost and utilization
- Analyze medical and pharmacy literature to effectively solve clinical problems
- Describe the operations of a mail service pharmacy
- Perform direct and indirect patient care activities

PROGRAM REQUIREMENTS
- PharmD candidate from a U.S. accredited program
- Currently licensed or eligible for pharmacy licensure in Texas
- Strong background or interest in managed care pharmacy – preferably in a PBM or health plan setting through summer internships or pharmacy experiential rotations
- Strong communication and presentation skills
- Experience with data mining tools such as Microsoft Excel and Access preferred
- Proficiency in Microsoft Word and PowerPoint
- Professionalism and maturity
- Desire to learn and commit to a one-year structured training program
- Travel requirements include: client meetings, training programs, miscellaneous rotational responsibilities and professional meetings and conferences

PROGRAM COMPENSATION
- Competitive salary
- Comprehensive medical plan
- Life insurance
- Two weeks paid vacation
- No weekends (excluding national meetings)
- Flexible spending account program for health and dependent care expenses
- CVS Health® employee stock purchase program
- Holidays
- Travel expense budget for national meetings, memberships and required travel
- Resident will receive a teaching certificate from The University of North Texas

RESIDENCY DURATION
July 1, 2019 – June 29, 2020

RESIDENCY SITE
Irving, TX

PROGRAM ROTATIONS
- Client Management
- Clinical Client Operations
- Quality and Accreditation
- Research
- Pharmacy Trend Management
- Specialty Pharmacy
- Health Management
- Health Plan Operations
- Electives
- Clinical Programs
- Professional Development
- Drug Information

This residency site agrees that no person at this site will solicit, accept or use any ranking-related information from any residency applicant.

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